

people:skills:jobs:



Department for
**Employment
and Learning**
www.delni.gov.uk

Understanding why people return to the New Deals in Northern Ireland

Appendices

June 2007

APPENDIX 1:
QUESTIONNAIRE 1

APPENDIX 2:
METHODOLOGY

APPENDIX 1: QUESTIONNAIRE

The questionnaire was designed using SNAP software and administrated on-line in 15 different venues across Northern Ireland. The following pages represent an HTML output of the questionnaire, as it would have appeared on screen. All routing instructions appear (in brackets).

Introduction

Thank you for agreeing to take part in this on-line survey. The survey is divided into 10 sections:

- SECTION 1 - Equal Opportunities Monitoring
- SECTION 2 - About New Deal
- SECTION 3 - Your work history
- SECTION 4 - Finding work
- SECTION 5 - Education and Training
- SECTION 6 - Household and Travel
- SECTION 7 - About your family
- SECTION 8 - Benefits
- SECTION 9 - Health
- SECTION 10 - How are you feeling at the moment

You will be asked to complete the sections in the order shown.

You must answer all of the questions in any one section before moving to the next section.

Once you have finished, you will be paid £15.00 for your time.

(ALL TO COMPLETE)

SECTION 1 - Equal Opportunities Monitoring

The following questions are for equality monitoring purposes

Q.1.1 Please indicate your gender

- Male
- Female

Q.1.2 How would you classify your marital status?

- Single
- Married
- Living with a partner
- Separated or Divorced
- Widowed

Q.1.3 Please indicate which of the following age bands you fall into?

- | | | | |
|--------------------------------|--------------------------------|--------------------------------|-------------------------------------|
| <input type="checkbox"/> 16-17 | <input type="checkbox"/> 30-34 | <input type="checkbox"/> 45-49 | <input type="checkbox"/> 60-64 |
| <input type="checkbox"/> 18-24 | <input type="checkbox"/> 35-39 | <input type="checkbox"/> 50-54 | <input type="checkbox"/> 65-74 |
| <input type="checkbox"/> 25-29 | <input type="checkbox"/> 40-44 | <input type="checkbox"/> 55-59 | <input type="checkbox"/> 75 or more |

Q.1.4 Do you have any children who are dependent on you?

- Yes
- No

Q.1.5 The Disability Discrimination Act 1995 defines a disabled person as someone who has...

“...a physical or mental impairment which has a substantial and long-term adverse effect on his/ her ability to carry out normal day to day activities”

Do you consider that you meet this definition of disability?

- Yes
- No

Q.1.6 Are there any adults who are living with you who are sick, disabled or elderly whom you look after or give special help to. For example a sick, disabled or elderly relative, wife, husband, partner or friend?

- Yes
- No

Q.1.8 To which of these groups do you consider you belong?

- | | |
|--|---------------------------------------|
| <input type="checkbox"/> White | <input type="checkbox"/> Caribbean |
| <input type="checkbox"/> Chinese | <input type="checkbox"/> African |
| <input type="checkbox"/> Irish Traveler | <input type="checkbox"/> Mixed Ethnic |
| <input type="checkbox"/> Indian | <input type="checkbox"/> Bangladeshi |
| <input type="checkbox"/> Pakistani | <input type="checkbox"/> Other |
| <input type="checkbox"/> I do not wish to answer this question | |

Q.1.9 You chose 'Other' for the question on ethnic grouping. Please explain what group you belong to.

Q.1.10 Do you regard yourself as belonging to any particular religion?

- Yes
- No

Q.1.11 If yes, which religion do you consider you belong to?

- I am a member of the Protestant Community
- I am a member of the Catholic Community
- I am a member of neither the Protestant or Catholic Community
- I do not wish to answer this question

SECTION 2 - About New Deal

YOUR EXPERIENCE OF NEW DEAL

(ALL)

Q.2.1 Have you previously been on (or are you currently on) a New Deal programme?

- Yes, Go to Q.2.2
- No, Go to end
- Don't know, Go to end

(IF YES)

Q.2.2 Can you tell me which of these New Deal programmes you have previously been on or are currently on? (Please tick as many as apply)

- New Deal for 18-24 Year Olds (**THIS BOX ACTIVATES Q.2.19 TO Q.2.50**)
- New Deal for 25+ (**THIS BOX ACTIVATES Q.2.51 TO Q.2.82**)
- New Deal for Lone Parents
- New Deal for 50plus
- New Deal for Disabled People
- New Deal for Partners (of the unemployed)
- New Deal for Musicians
- Don't Know
- Refuse to say

How much do you agree or disagree with this statement?

Q.2.3 New Deal helped me (will help me, or is helping me) a lot.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.4 Doing New Deal again would be a waste of time.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.5 The New Deal did (will do, or is doing) nothing for me.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.6 I would find doing New Deal again helpful.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.7 The New Deal is no better than any other scheme.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.8 The Personal Adviser was (or is) helpful.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.9 The New Deal turned out better than I expected.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.10 The Personal Adviser wasn't (or isn't) interested in me.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.11 The Jobcentre helped me (will help me, or is helping me) a lot.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.12 Getting more help from the Jobcentre is a waste of time.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.13 The Jobcentre did (will do, or is doing) nothing for me.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.14 I would go back to the Jobcentre again for more help.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.15 All these government schemes are the same - one is no better than any other.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.16 The Personal Adviser was (or is) helpful.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.17 The help I got from the Jobcentre turned out better than I expected.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

How much do you agree or disagree with this statement?

Q.2.18 The Personal Adviser wasn't (or isn't) interested in me.

- Agree
- Disagree
- Neither agree nor disagree
- Don't know

(IF Q.2.2 = PREVIOUSLY BEEN ON NEW DEAL FOR 18 - 24 YEAR OLDS)

About New Deal for 18 - 24 year olds

Q.2.19 When you were on New Deal for 18 - 24 year olds, did you go on any of the following? (Please tick as many as apply)

- Employment Option - **(THIS BOX ACTIVATES Q2.20 - Q.2.27)**
- Self-employment Test Trading - **(THIS BOX ACTIVATES Q2.28 - Q2.33)**
- Environment Task Force/Voluntary Sector Option - **(THIS BOX ACTIVATES Q2.34 - Q2.41)**
- Full-time Education and Training - **(THIS BOX ACTIVATES Q2.42 - Q.2.50)**
- Essential Skills Training - **(THIS BOX ACTIVATES Q2.42 - Q.2.50)**

About the Employment Option in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.20 The Personal Adviser helped me get the job.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Option in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.21 The Jobcentre made me take the job.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Option in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.22 The job helped me improve my skills.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Option in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.23 I didn't get the training I wanted.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Option in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.24 Doing the job made me more confident about getting another job.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Option in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.25 It is important to be paid a proper wage.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Option in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.26 Doing this kind of job would help me get another job.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Option in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.27 I had someone to turn to when I needed it.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.28 The self-employment advisor helped me get going as self-employed.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.29 Being self-employed helped me improve my skills

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.30 I didn't get the training I wanted.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.31 Being self-employed made me more confident about getting another job later on.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.32 Being self-employed would help me get another job.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.33 I had someone to turn to when I needed it.

- Agree
- Disagree
- Neither agree nor disagree

About the Environment Task Force/Voluntary Sector Option in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.34 The Personal Adviser helped me get the placement.

- Agree
- Disagree
- Neither agree nor disagree

About the Environment Task Force/Voluntary Sector Option in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.35 The Jobcentre made me take the placement.

- Agree
- Disagree
- Neither agree nor disagree

About the Environment Task Force/Voluntary Sector Option in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.36 The placement helped me improve my skills.

- Agree
- Disagree
- Neither agree nor disagree

About the Environment Task Force/Voluntary Sector Option in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.37 Doing the placement made me more confident about getting a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Environment Task Force/Voluntary Sector Option in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.38 I had someone to turn to when I needed it.

- Agree
- Disagree
- Neither agree nor disagree

About the Environment Task Force/Voluntary Sector Option in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.39 The provider helped me look for a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Environment Task Force/Voluntary Sector Option in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.40 I wouldn't have carried on with the placement without the provider's help.

- Agree
- Disagree
- Neither agree nor disagree

About the Environment Task Force/Voluntary Sector Option in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.41 Nobody helped me look for a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills) in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.42 The Personal Adviser helped me get the training.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills) in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.43 The Jobcentre made me take the training.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.44 The training helped me improve my skills.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.45 Doing the training made me more confident about getting a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.46 Doing this kind of training would help me get a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.47 I had someone to turn to when I needed it.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.48 The training provider helped me look for a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.49 I wouldn't have carried on with the training without the provider's help.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal for 18 - 24 year olds

How much do you agree or disagree with this statement?

Q.2.50 Nobody helped me look for a job.

- Agree
- Disagree
- Neither agree nor disagree

(IF Q.2.2 = PREVIOUSLY BEEN ON NEW DEAL 25 PLUS)

About New Deal 25 plus

Q.2.51 When you were on New Deal 25 plus, did you go on any of the following? (Please tick as many as apply)

- Employment Subsidy - **(THIS BOX ACTIVATES Q2.52 - Q.2.59)**
- Self-employment Test Trading - **(THIS BOX ACTIVATES Q2.60 - Q.2.67)**
- Preparation for Employment Programme * **(THIS BOX ACTIVATES Q2.68 - Q.2.75)**
- Education & Training Opportunities - **(THIS BOX ACTIVATES Q2.76 - Q.2.82)**
- Essential Skills Training - **(THIS BOX ACTIVATES Q2.76 - Q.2.82)**

* you may know this as a Work Placement with a £15 top-up

*If you did not go on any of these just click **Next***

About the Employment Subsidy in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.52 The Personal Adviser helped me get the job.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Subsidy in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.53 The Jobcentre made me take the job.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Subsidy in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.54 The job helped me improve my skills.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Subsidy in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.55 I didn't get the training I wanted.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Subsidy in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.56 Doing the job made me more confident about getting another job.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Subsidy in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.57 It is important to be paid a proper wage.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Subsidy in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.58 Doing this kind of job would help me get another job.

- Agree
- Disagree
- Neither agree nor disagree

About the Employment Subsidy in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.59 I had someone to turn to when I needed it.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.60 The self-employment adviser helped me get going as self-employed.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.61 Being self-employed helped me improve my skills

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal for 18 - 24 year olds
How much do you agree or disagree with this statement?

Q.2.62 I didn't get the training I wanted.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.63 Being self-employed made me more confident about getting another job later on.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.64 Being If-employed would help me get another job.

- Agree
- Disagree
- Neither agree nor disagree

About Self-employment Test Trading in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.65 I had someone to turn to when I needed it.

- Agree
- Disagree
- Neither agree nor disagree

About the Preparation for Employment Programme* in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.66 The Personal Adviser helped me get the placement.

- Agree
- Disagree
- Neither agree nor disagree

** you may know this as a Work Placement with a £15 top-up*

About the Preparation for Employment Programme* in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.67 The Jobcentre made me take the placement.

- Agree
- Disagree
- Neither agree nor disagree

** you may know this as a Work Placement with a £15 top-up*

About the Preparation for Employment Programme* in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.68 The placement me improve my skills.

- Agree
- Disagree
- Neither agree nor disagree

** you may know this as a Work Placement with a £15 top-up*

About the Preparation for Employment Programme* in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.69 Doing the placement made me more confident about getting a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Preparation for Employment Programme* in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.70 I had someone to turn to when I needed it.

- Agree
- Disagree
- Neither agree nor disagree

** you may know this as a Work Placement with a £15 top-up*

About the Preparation for Employment Programme* in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.71 The provider helped me look for a job.

- Agree
- Disagree
- Neither agree nor disagree

** you may know this as a Work Placement with a £15 top-up*

About the Preparation for Employment Programme* in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.72 I wouldn't have carried on with the placement without the provider's help.

- Agree
- Disagree
- Neither agree nor disagree

** you may know this as a Work Placement with a £15 top-up*

About the Preparation for Employment Programme* in New Deal 25 plus
How much do you agree or disagree with this statement?

Q.2.73 Nobody helped me look for a job.

- Agree
- Disagree
- Neither agree nor disagree

** you may know this as a Work Placement with a £15 top-up*

About the Training Options (Full-time Education or Essential Skills)
in New Deal 25 plus

How much do you agree or disagree with this statement?

Q.2.74 The Personal Adviser helped me get the training.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal 25 plus

How much do you agree or disagree with this statement?

Q.2.75 The Jobcentre made me take the training.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal 25 plus

How much do you agree or disagree with this statement?

Q.2.76 The training helped me improve my skills.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal 25 plus

How much do you agree or disagree with this statement?

Q.2.77 Doing the training made me more confident about getting a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal 25 plus

How much do you agree or disagree with this statement?

Q.2.78 Doing this kind of training would help me get a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal 25 plus

How much do you agree or disagree with this statement?

Q.2.79 I had someone to turn to when I needed it.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal 25 plus

How much do you agree or disagree with this statement?

Q.2.80 The training provider helped me look for a job.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal 25 plus

How much do you agree or disagree with this statement?

Q.2.81 I wouldn't have carried on with the training without the provider's help.

- Agree
- Disagree
- Neither agree nor disagree

About the Training Options (Full-time Education or Essential Skills)
in New Deal 25 plus

How much do you agree or disagree with this statement?

Q.2.82 Nobody helped me look for a job.

- Agree
- Disagree
- Neither agree nor disagree

SECTION 3 - Your Work History

YOUR CURRENT WORKING STATUS

(ALL)

Q.3.1 Are you currently in a paid job, either as an employee or as self-employed?

- Yes
- No

(IF NO)

Q.3.2 Are you currently doing anything where you are paid a regular wage by an employer?

- Yes
- No
- Don't know

(IF Q.3.1 & Q.3.2 = NO OR DK)

Q.3.3 Have you ever had paid work, including any casual jobs but NOT including holiday jobs?

- Yes
- No

(IF Q.3.3 = YES)

Q.3.4 Could you tell me how long ago you were in a paid job?

- | | |
|---|--|
| <input type="checkbox"/> less than 3 months ago | <input type="checkbox"/> 1 to 2 years ago |
| <input type="checkbox"/> 3 to 6 months ago | <input type="checkbox"/> 3 to 4 years ago |
| <input type="checkbox"/> 6 to 9 months ago | <input type="checkbox"/> 5 to 8 years ago |
| <input type="checkbox"/> 9 to 12 months | <input type="checkbox"/> more than 8 years ago |

(IF Q.3.1 OR Q.3.3 = YES)

Q.3.5 How many jobs you have had since you left school?
Include casual jobs but NOT holiday jobs.

(IF NUMBER OF JOBS > 0)

Q.3.6 In the last 3 years, how many jobs have you had that lasted 2 weeks or more? *Include casual jobs but NOT holiday jobs.*

(IF Q.3.1 OR Q.3.3 = YES)

THE LONGEST JOB YOU HAVE EVER HAD

Q.3.7 Think about all the jobs you have ever had, including your current job if you have one. What would you say is the longest time you have been in the same job?

- | | |
|---|--|
| <input type="checkbox"/> less than 6 WEEKS | <input type="checkbox"/> more than 1 year |
| <input type="checkbox"/> less than 3 MONTHS | <input type="checkbox"/> more than 2 years |
| <input type="checkbox"/> less than 6 MONTHS | <input type="checkbox"/> more than 3 years |
| <input type="checkbox"/> less than a YEAR | |

**We would like you to think of this job as
The longest job you have ever had.
The next few questions are about this job.**

Q.3.8 Were you working as an employee or were you self-employed?

- Employee
- Self-employed

Q.3.9 What did the business do?

Q.3.10 What was your job title?

Q.3.11 Was your longest job...

- a permanent one
- seasonal work
- casual type of work
- agency / temping
- a job done under contract or for a limited time
- self employed or some other type of job that is not permanent

(IF Q.3.8 = EMPLOYED)

Q.3.12 How many employees worked there. Was it...

- just you
- less than 25
- 25 or more

Q.3.13 For your longest job, were you paid at an hourly rate?

- Yes
- No

Q.3.14 How much were you paid per hour?

Please enter the amount £

Q.3.15 How many hours were you contracted to work each week EXCLUDING OVERTIME?

Please enter the number of hours

Q.3.16 How much was your basic pay, EXCLUDING ANY OVERTIME PAY?

Please enter the amount £

Q.3.17 Did this include tax?

- Yes
- No

Q.3.18 Did you receive any of the following?

- Working Tax Credit only
- Child Tax Credit only
- Working Tax Credit and Child Tax Credit
- None of these
- Don't Know

Q.3.19 How frequently were you paid?

- Every week
- Every 2 weeks
- Every 4 weeks
- Every calendar month
- Other

(IF Q.3.19 = OTHER)

Q.3.20 You chose 'Other' for the question on how frequently you were paid.

Please explain how frequently you were paid.

Q.3.21 On average, how much paid overtime did you do each week?

Please enter the number of hours (enter 0 if you usually didn't do any)

Q.3.22 On average, how much extra pay did you make from overtime each week? Please enter the amount (enter 0 if you usually didn't do overtime)
£

(ALL)

YOUR VIEWS ON EMPLOYMENT

Q.3.23 Thinking about the time since you left school, which of the phrases on this screen would you say best sums up your working experience?

- I have spent most of my working life in steady jobs
- I have spent most of my working life self-employed
- I have spent most of my life being unemployed
- I have mainly done casual or short-term work
- I have spent a lot of my time in training
- I have spent a lot of time out of work because of sickness or injury
- I have spent a lot of my life looking after family or home
- I have been in and out of work several times

Q.3.24 And again thinking about the time since you left school, do you think you have spent more time in work or more time out of work since leaving school?

- More time in work than out of work
- More time out of work than in work
- About the same

Do you agree or disagree with this statement?

Q.3.25 Being out of work made me feel worse about myself

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.26 Starting work made me feel better about myself

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.28 When I was first out of work I thought I could get a job quickly.

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.29 I want to support myself by having a job.

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.30 Having almost any job is better than being unemployed.

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.31 I find it really difficult to apply for a job.

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.32 Being out of work makes people behave differently towards me.

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.33 Those around me don't feel I do enough to get a job.

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.34 My family don't worry about me being out of a job.

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.35 People around me understand what it is like to be out of a job.

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.36 Sometimes looking for work is difficult because I have to look after my family.

- Agree
- Disagree
- Neither agree nor disagree

Do you agree or disagree with this statement?

Q.3.37 Sometimes I just can't face looking for work.

- Agree
- Disagree
- Neither agree nor disagree

(IF Q3.1 = NO)

WHY YOU ARE NOT WORKING

Q.3.27 What are the main reasons you are not working at the moment?

(Please tick as many as apply)

- Long term sickness/incapacity
- Temporarily sick or injured
- Pregnant
- Looking after children or home
- Can't find affordable childcare
- Can't find suitable childcare
- Don't feel prepared for work/need training
- Would be worse off in work
- Could not keep up with mortgage/rent payments if lost benefits
- No jobs
- No suitable jobs
- No jobs paying adequate wages
- Partner does not want me to work
- I don't want to work
- In education/training
- Other reason
- Don't Know

**(IF Q.3.27 = OTHER)
WHY YOU ARE NOT WORKING**

Q.3.38 You said you have an 'Other reason' not working at the moment.
Please explain what this is.

SECTION 4 - Finding Work

(ALL)

LOOKING FOR WORK

Q.4.1 Have you had much experience of looking for work?

- Yes
- No

Q.4.2 Are you currently looking for work - either because you are unemployed or because you would like a different job from the one you have now?

- Yes
- No

(IF Q.4.2 = YES GO TO Q.4.3, IF NO GO TO Q.4.17)

LOOKING FOR WORK

Q.4.3 How often do you look for work?

- Daily
- Weekly
- Once a month
- Occasionally

LOOKING FOR WORK

Q.4.4 Over the last 4 weeks did you do any of the following?

(Please tick as many as apply)

- Look at advertisements in local papers
- Look at advertisements in national newspapers or magazines
- Look at advertisements in shop windows/noticeboards
- Use or have your name on the books of a private
- employment/recruitment agency

Q.4.4 Over the last 4 weeks did you do any of the following? (contd)
(Please tick as many as apply)

- Visit a Jobcentre/Jobs and Benefit Office - looked at vacancies on display
- Visit a Jobcentre/Jobs and Benefit Office - used touch screen display (or Jobpoint)
- Visit a Jobcentre/ Jobs and Benefit Office - talked to staff about jobs
- Telephone the Job Centre/Jobs and Benefit Office
- Used Job Centre On-Line
- Apply directly to employers (by telephone, letter or visit)
- Ask friends, relatives, colleagues or trade unions about jobs
- Try to become self-employed / set up in business
- Look for premises or equipment for a self-employed job
- Try to get a loan or other financial backing for a self-employed job or business
- Look at Internet/job websites
- Visit a Job club or Careers Office
- Advertise for jobs
- Did something else
- Didn't do anything
- Refuse to say

(IF Q.4.4 = DID SOMETHING ELSE)
LOOKING FOR WORK

Q.4.5 You said you 'Did something else' to look for work.
Please explain what you did.

LOOKING FOR WORK

Q.4.6 How long did you spend looking for jobs in the last week? (TICK ONE)

- No time at all
- half an hour
- 30-60 minutes
- 1-3 hours
- half a day
- a day
- more than a day

LOOKING FOR WORK

Q.4.7 How many jobs did you apply for over the last 4 weeks? (TICK ONE)

- None
- One
- Two to Four
- Five to Nine
- Ten or more
- Don't want to say

LOOKING FOR WORK

Q.4.8 How many interviews have you had over the last 4 weeks?

- None
- One
- Two to Four
- Five to Nine
- Ten or more
- Don't want to say

LOOKING FOR WORK

Q.4.9 And how many jobs were you offered as a result of these interviews?

- None
- One
- Two to Four
- Five to Nine
- Ten or more
- Don't want to say

LOOKING FOR WORK

Q.4.10 Did you turn down any of these job offers?

- Yes
- No

(IF Q4.10 = YES, IF NO GOT TO Q.4.14)

LOOKING FOR WORK

Q.4.11 How many job offers did you turn down?

- One
- Two to Four
- Five to Nine
- Ten or more
- Don't want to say

LOOKING FOR WORK

Q.4.12 Why did you turn down this offer?

(Please tick as many as apply)

- 1 Too far to travel
- 2 Wrong location - no transport or services in the area
- 3 Wrong community
- 4 Didn't like the job
- 5 Hours didn't suit
- 6 Long term sickness/incapacity
- 7 Temporarily sick or injured
- 8 Pregnant
- 9 Looking after children or home
- 10 Can't find affordable childcare
- 11 Can't find suitable childcare
- 12 Don't feel prepared for work/need training
- 13 Would be worse off in work
- 14 Could not keep up with mortgage/rent payments if lost benefits
- 15 No suitable jobs/no jobs paying adequate wages
- 16 Partner does not want me to work
- 17 I don't want to work
- 18 In education/training
- 19 Don't Know
- 20 Other reasons

**(IF Q.4.12 = OTHER REASONS)
LOOKING FOR WORK**

**Q.4.13 You said you had 'Other reasons' for turning down this job offer.
Please explain your reasons.**

LOOKING FOR WORK

Q.4.14 Why did you turn down these offers?

(Please tick as many as apply)

- 1 Too far to travel
- 2 Wrong location - no transport or services in the area
- 3 Wrong community
- 4 Didn't like the job
- 5 Hours didn't suit
- 6 Long term sickness/incapacity
- 7 Temporarily sick or injured
- 8 Pregnant
- 9 Looking after children or home
- 10 Can't find affordable childcare
- 11 Can't find suitable childcare
- 12 Don't feel prepared for work/need training
- 13 I would be worse off in work
- 14 Could not keep up with mortgage/rent payments if I lost benefits
- 15 No suitable jobs/no jobs paying adequate wages
- 16 Partner does not want me to work
- 17 I don't want to work
- 18 In education/training
- 19 Don't Know
- 20 Other reasons

**(IF Q4.14 = OTHER REASONS)
LOOKING FOR WORK**

**Q.4.15 You said you had 'Other reasons' for turning down these job offers.
Please explain your reasons.**

LOOKING FOR WORK

Q.4.16 How long have you been looking for any kind of paid work?

- | | | | | | |
|---|--------------------------|----------------------|---|--------------------------|--------------------|
| 1 | <input type="checkbox"/> | Under 3 months | 6 | <input type="checkbox"/> | 5 years to 6 years |
| 2 | <input type="checkbox"/> | 3 months to 6 months | 7 | <input type="checkbox"/> | 7 years or over |
| 3 | <input type="checkbox"/> | 6 months to 1 year | 8 | <input type="checkbox"/> | Don't know |
| 4 | <input type="checkbox"/> | 1 year to 2 years | 9 | <input type="checkbox"/> | Refuse to say |
| 5 | <input type="checkbox"/> | 3 years to 4 years | | | |

(GO TO Q4.21)

LOOKING FOR WORK

Q.4.17 Even though you are not looking for work, would you like to have a regular paid job at the moment, either a full-time or part time job?

- Yes
- No

LOOKING FOR WORK

Q.4.18 Thinking about the last time you were ACTIVELY looking for work, which of the following things did you do when looking for a job?

(Please tick as many as apply)

- 1 Look at advertisements in local papers
- 2 Look at advertisements in national newspapers or magazines
- 3 Look at advertisements in shop windows/notice boards
- 4 Use or have your name on the books of a private employment/recruitment agency
- 5 Visit a Jobcentre/ Jobs and Benefit Office - looked at vacancies on display
- 6 Visit a Jobcentre/ Jobs and Benefit Office - used touch screen display (or Job point)
- 7 Visit a Jobcentre/ Jobs and Benefit Office - talked to staff about jobs
- 8 Telephone the Job Centre/Jobs and Benefit Office
- 9 Used Job Centre On-Line
- 10 Apply directly to employers (by telephone, letter or visit)
- 11 Ask friends, relatives, colleagues or trade unions about jobs
- 12 Try to become self-employed / set up in business
- 13 Look for premises or equipment for a self-employed job
- 14 Try to get a loan or other financial backing for a self-employed job or business
- 15 Look at Internet/job websites
- 16 Visit a Job club or Careers Office
- 17 Advertise for jobs
- 18 Did something else
- 19 Didn't do anything
- 20 Refuse to say

**(IF Q.4.18 = DID SOMETHING ELSE)
LOOKING FOR WORK**

Q.4.19 You said you 'Did something else' to look for work.
Please explain what you did.

(ALL)

LOOKING FOR WORK

Q.4.21 Have you ever been turned down for a job?

- Yes
- No

Q.4.22 Have you any idea why you were turned down?

- Yes
- No

LOOKING FOR WORK

Q.4.23 Do you think you have ever been turned down for a job for any of these reasons?

(Please tick as many as apply)

- 1 Your gender
- 2 Your age
- 3 Your race
- 4 Your physical appearance wasn't suitable
- 5 Your religion
- 6 Your marital status
- 7 Your sexual orientation
- 8 Your domestic responsibilities
- 9 Your social background or class
- 10 Because of the area where you live
- 11 Because of a disability
- 12 Because of poor health
- 13 Because of a criminal record
- 14 Because you were homeless

LOOKING FOR WORK

Q.4.24 Do you think you have ever been turned down for a job for any of these reasons? (Please tick as many as apply)

- 1 You didn't have enough work experience
- 2 You needed work experience in the trade/job
- 3 You needed (more) qualifications for the job
- 4 Your Maths was not good enough
- 5 Your Reading was not good enough
- 6 Your Writing was not good enough
- 7 Your English was not good enough
- 8 You were suspected of having a poor timekeeping record
- 9 You were suspected of drinking alcohol
- 10 You were suspected of taking drugs
- 11 You did not have a reference
- 12 You were sacked from a previous job
- 13 Other reasons

**(IF Q.4.24 = OTHER REASONS)
LOOKING FOR WORK**

Q.4.25 You say you were turned down for a job for 'Other reasons'.
Please explain these reasons.

LOOKING FOR WORK

Q.4.26 What do you see as the main obstacles to you finding work?
(Please tick as many as apply)

- 1 There are jobs available, but they don't pay enough
- 2 There are jobs available, but they don't appeal to me
- 3 There are no jobs or very few jobs available
- 4 I do not have enough qualifications
- 5 I do not have enough work experience
- 6 My age counts against me
- 7 Ill-health or injury counts against me
- 8 It is difficult to travel to work from where I live
- 9 My community background discourages me from looking for work in certain locations

(IF Q.4.2 = YES, IF NO GO TO 4.30)
ABOUT YOUR JOB SEARCH

- Q.4.27 Are you looking for jobs...**
- Only in your area
 - In certain other areas
 - Anywhere

ABOUT YOUR JOB SEARCH

- Q.4.28 Can you describe the kind of job that you are looking for?**

ABOUT YOUR JOB SEARCH

- Q.4.29 How many hours per week are you looking to work, excluding meal breaks?**
- Up to 16 hours
 - 16-30 hours
 - More than 30 hours

(ALL)

ATTITUDES TO WORK

- Q.4.30 In principle, would you be willing to move to a different area for the sake of a job?**
- Yes
 - No

ATTITUDES TO WORK

What might stop you moving to a different area to look for work?

- Q.4.31 Family or caring responsibilities.**
- This would never stop me
 - This would possibly stop me
 - This would probably stop me
 - This would definitely stop me
 - Don't know / prefer not to say

ATTITUDES TO WORK

What might stop you moving to a different area to look for work? **Q.4.32**

Q.4.32 The cost of looking for work in another area.

- This would never stop me
- This would possibly stop me
- This would probably stop me
- This would definitely stop me
- Don't know / prefer not to say

ATTITUDES TO WORK

What might stop you moving to a different area to look for work?

Q.4.33 The area being dominated by the other community.

- This would never stop me
- This would possibly stop me
- This would probably stop me
- This would definitely stop me
- Don't know / prefer not to say

ATTITUDES TO WORK

What might stop you moving to a different area to look for work?

Q.4.34 Poor transport links to the area.

- This would never stop me
- This would possibly stop me
- This would probably stop me
- This would definitely stop me
- Don't know / prefer not to say

ATTITUDES TO WORK

Q.4.35 Have you ever moved to a different area in the past in order to get a job?

- Yes
- No

ATTITUDES TO WORK

Q.4.36 How much time are you willing to spend travelling to work per day, one way?

- Less than 15 mins
- Between 15 mins and 30mins
- Between 30 mins and 1 hour
- More than 1 hour

ATTITUDES TO WORK

Q.4.37 Would you be willing to train or retrain to get a different type of job?

- Yes
- No
- Possibly/depends

ATTITUDES TO WORK

Q.4.38 Would you consider taking any job?

- Yes
- No

ATTITUDES TO WORK

Q.4.39 Would you be willing to accept a short-term or temporary job e.g. lasting less than 6 months?

- Yes
- No
- Possibly/depends

ATTITUDES TO WORK

Q.4.40 Would you be willing to accept a job which meant working shifts?

- Yes
- No
- Possibly/depends

ATTITUDES TO WORK

Q.4.41 Would you be willing to accept a job that meant working at night?

- Yes
- No
- Possibly/depends

ATTITUDES TO WORK

Q.4.42 Would you be willing to accept a job which meant working at weekends?

- Yes
- No
- Possibly/depends

ATTITUDES TO WORK

- Q.4.43** What is the most number of hours per week you would be willing to work - **36 hours is a full-time job, but you can also work overtime.**
Please enter the number of hours you would be prepared to do per week
-

ATTITUDES TO WORK

- Q.4.44** What is the lowest amount of take-home pay you would accept per week for these hours? (**by take-home pay we mean after tax has been deducted**) Enter the lowest amount of take home pay you would accept per week £
-

ATTITUDES TO WORK

- Q.4.45** If you were offered a job like this would be better or worse off than you are now?
- Much better off
 - A little better off
 - No different/about the same
 - Worse off
 - Depends

ATTITUDES TO WORK

- Q.4.46** Are there enough jobs in your area for you to get one?
- Yes
 - No
 - Don't know

ATTITUDES TO WORK

What is important when you are considering work?

- Q.4.47** Having done the type of work before.
- Very important
 - Fairly important
 - Neither important nor unimportant
 - Not very important
 - Not at all important
 - Don't know or no opinion

ATTITUDES TO WORK

What is important when you are considering work?

Q.4.48 Having got qualifications for this work.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

What is important when you are considering work?

Q.4.49 Knowing someone who already has a job there.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

What is important when you are considering work?

Q.4.50 Being able to move to a different area to find a job.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

What is important when you are considering work?

Q.4.51 Having a car to get to work.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

What is important when you are considering work?

Q.4.52 Having a bus pass or train pass to get to work.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

What is important when you are considering work?

Q.4.53 Having disabled access to premises.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

What is important when you are looking for work?

Q.4.54 Someone to help me prepare for job interviews.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

What is important when you are considering work?

Q.4.55 Believing I can get the job.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

What is important when you are considering work?

Q.4.56 Knowing a lot about the employer.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

What is important when you are considering work?

Q.4.57 The location of the job.

- Very important
- Fairly important
- Neither important nor unimportant
- Not very important
- Not at all important
- Don't know or no opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.58 Nobody has ever helped me look for a job.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.59 Looking for work is a full-time job.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.60 You need to be in a job to get another job.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.61 Most of my friends are out of work.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.62 Getting a job is more down to luck than the effort you put in.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.63 The Jobcentre is good for finding a job.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.64 Most of my relatives are working.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.65 Friends and family are useful ways to find a job.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.66 You need to approach an employer yourself to get a job.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.67 Newspapers are good for finding a job.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.68 I'm not very good at interviews.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.69 I know the best ways to apply for the kind of work I want.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.70 I know how to write a good application letter.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.71 I do well at job interviews when I get them.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.72 I have lots of experience relevant to work.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

ATTITUDES TO WORK

Do you agree or disagree with the following statement?

Q.4.73 I have many work related skills that would make me a good employee.

- Agree
- Disagree
- Neither agree or disagree
- Don't know / No opinion

SECTION 5 - Education and Training

ABOUT YOUR EDUCATION AND WORK-RELATED TRAINING

(ALL)

Q.5.1 Do you have any qualifications?

These can be either from school, college or university, or connected with work or from government schemes?

- Yes
- No

(IF Q.5.1 = YES, IF NO GO TO Q.5.21)

Q.5.2 Which of these qualifications do you have?

(Please tick as many as apply)

- 1 CYT certificate/YTP
- 2 City and Guilds
- 3 RSA
- 4 CSE
- 5 GCSE
- 6 O level or equivalent
- 7 AS level
- 8 Key Skills
- 9 GNVQ
- 10 NVQ
- 11 A level or equivalent
- 12 Other higher education qualification below degree level
- 13 Nursing or other medical qualification not yet mentioned
- 14 Teaching qualification EXCLUDING PGCE
- 15 PGCE
- 16 BTEC, BEC, or TEC
- 17 ONC/OND
- 18 HNC/HND
- 19 Diploma in higher education
- 20 Degree Level qualification, including graduate membership of a professional institute
- 21 Any other professional or vocational qualification or foreign qualifications

(THE FOLLOWING QUESTIONS ARE ONLY ASKED IF INDICATED AT Q.5.2)

Q.5.3 Is your highest BTEC, BEC, or TEC qualification....

- At higher level
- At Higher Certificate or National Diploma level
- A first diploma or general diploma
- A first certificate or general certificate
- Don't know

- Q.5.4 About your 'A' levels or equivalent, do you have...**
- One 'A' level or equivalent
 - Or more than one 'A' level or equivalent
 - Don't know
- Q.5.5 What is your highest level of full NVQ**
- Level 1
 - Level 2
 - Level 3
 - Level 4
 - Level 5
 - Don't know
- Q.5.6 Is your highest GNVQ...**
- Advanced level
 - Intermediate level
 - Foundation level
 - Don't know
- Q.5.7 About your AS Levels, do you have...**
- One AS Level
 - 2 or 3 AS Levels
 - 4 or more AS Levels
 - Don't know
- Q.5.8 Is your highest RSA...**
- A higher diploma
 - An advanced diploma or advanced certificate
 - A diploma
 - Some other RSA (including Stage I, II & III)
 - Don't know
- Q.5.9 Is your highest City and Guilds qualification....**
- Advanced craft/part 3
 - Craft/part 2
 - Foundation/part 1
 - Don't know
- Q.5.10 Do you have any O levels at grades C or above?**
- Yes
 - No
 - Don't know
- Q.5.11 About your O levels or equivalent at grades C or above. How many do you have?**
- Fewer than 5 at grade C or above
 - 5 or more at grade C or above
 - Don't know

Q.5.12 Do you have O levels or equivalent at grades C or above in English or Mathematics?

- Both English and Mathematics
- English only
- Mathematics only
- Neither English nor Mathematics
- Don't know

Q.5.13 Do you have any GCSEs at grades C or above?

- Yes
- No
- Don't know

Q.5.14 About your GCSEs at grade C or above. How many do you have?

- Fewer than 5 at grade C or above
- 5 or more at C or above
- Don't know

Q.5.15 Do you have GCSEs at grade C or above in English or Mathematics?

- Both English and Mathematics
- English only
- Mathematics only
- Neither English nor Mathematics
- Don't know

Q.5.16 Do you have any CSEs at grade 1?

- Yes
- No
- Don't know

Q.5.17 About your CSEs at grade 1. How many do you have?

- Fewer than 5 at grade 1
- 5 or at grade 1
- Don't know

Q.5.18 Do you have CSEs grade 1 in English or Mathematics?

- Both English and Mathematics
- English only
- Mathematics only
- Neither English nor Mathematics
- Don't know

Q.5.19 Are you doing or have you completed a recognised trade apprenticeship?

- Yes, I've completed an apprenticeship
- Yes, I'm still doing my apprenticeship
- No, I started one but have now stopped it
- No, I've never done an apprenticeship
- Don't know

Q.5.20 Please indicate the level of your achievement in Key Skills

	Level 1	Level 2	Level 3	Level 4
Application of number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Technology (IT)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(ALL)

Q.5.21 Have you left full-time continuous education or training?

- No
- Yes

Q.5.22 How old were you when you first left full-time continuous education or training? If you left and later returned to full-time study, please tell us how old you were when you first left.

- | | | | |
|--------------------------------------|-----------------------------|-----------------------------|---------------------------------------|
| <input type="checkbox"/> less than 9 | <input type="checkbox"/> 16 | <input type="checkbox"/> 23 | <input type="checkbox"/> 30 |
| <input type="checkbox"/> 10 | <input type="checkbox"/> 17 | <input type="checkbox"/> 24 | <input type="checkbox"/> 31 |
| <input type="checkbox"/> 11 | <input type="checkbox"/> 18 | <input type="checkbox"/> 25 | <input type="checkbox"/> 32 |
| <input type="checkbox"/> 12 | <input type="checkbox"/> 19 | <input type="checkbox"/> 26 | <input type="checkbox"/> 33 |
| <input type="checkbox"/> 13 | <input type="checkbox"/> 20 | <input type="checkbox"/> 27 | <input type="checkbox"/> 34 |
| <input type="checkbox"/> 14 | <input type="checkbox"/> 21 | <input type="checkbox"/> 28 | <input type="checkbox"/> 35 |
| <input type="checkbox"/> 15 | <input type="checkbox"/> 22 | <input type="checkbox"/> 29 | <input type="checkbox"/> more than 35 |

The next few questions are about courses, training, lessons, studying or other tuition you might have done recently.

Q.5.23 First, in the last 4 weeks, have you been on any taught courses or undertaken learning of any sort?

- Yes
- No

Q.5.24 Have you been on any taught courses or undertaken learning of any of the sorts shown below? (Please tick as many as apply)

- Taught courses meant to lead to qualifications (even if you did not obtain them)
- Taught courses meant to help you develop skills you might use in a job
- Courses or instructions or tuition in driving
- Evening classes
- Learning that involved working on your own by post
- Other types of courses or learning

(IF Q.5.24 = OTHER TYPES OF COURSE)

Q.5.25 You say you have done other types of courses or learning.

Please explain what you have done.

Q.5.26 Do you have any problems with reading English?

- Yes
- No

(IF YES)

Q.5.27 Why do you have problems reading English?

(Please tick as many as apply)

- English is not my first language
- I'm not able to see properly
- I have general reading difficulties
- I have problems for other reasons

(IF Q.5.27 = 'I have problems reading English for other reasons')

Q.5.28 You say you have problems reading English for other reasons.

Please tell us what these reasons are?

Q.5.29 Do you have any problems with writing English at all? For example, do you find it difficult to write a letter or fill in an application form.

- Yes
- No

(IF YES)

Q.5.30 Can you tell me, are these problems due to any of the following reasons? (Please tick as many as apply)

- English is not my first language
- I'm not able to see properly
- I have problems holding a pen or using a keyboard
- I have general writing difficulties
- I have problems for other reasons

(IF Q.5.30 = 'I have problems for other reasons')

Q.5.31 You say you have problems writing English for other reasons. Please tell us what these reasons are?

Q.5.32 Do you have any problems with adding up numbers or other simple maths?

- Yes
- No

(IF YES)

Q.5.33 When you buy things in the shops, can you usually tell if you have the right change?

- Yes, easily
- Yes, with difficulty
- No, I usually can't

SECTION 6 - Education and Training

(ALL TO COMPLETE)

ABOUT YOUR HOUSEHOLD

- Q.6.1** How many people in total currently live in your home?
Please include yourself and all adults and children in this figure.
-

ABOUT YOUR HOUSEHOLD

- Q.6.2** How many adults currently live in your home
(people aged 18 or over)?
Please include yourself and all adults in this figure.
-

ABOUT YOUR HOUSEHOLD

- Q.6.3** How many of the adults currently living in your home are working?
-

ABOUT YOUR HOUSEHOLD

- Q.6.4** Who do you live with?

Do you...

- Live with your parent(s)
- Live on your own, without children
- Live as a lone parent with one or more children
- Live as a couple without children, but not with parent(s)
- Live as a couple with children, but not with parent(s)
- Live with another adult relative
- Have other living arrangements not listed here

About the accommodation you live in

Q.6.5 What best describes the accommodation you live in?

Note: If you have more than one home, please describe the one where you live most of the time

- Accommodation owned outright, with no outstanding loan or mortgage
- Being bought with a mortgage or loan
- Part rent, part mortgage (co-ownership)
- Rented from the NI Housing Executive
- Rented from a housing association
- Rented from a private landlord
- Rent-free
- Squatting
- Other

(IF Q.6.5 = OTHER)

About the accommodation you live in

Q.6.6 You ticked 'Other' for the question on describing your accommodation.

Please describe your living accommodation.

(ALL)

How do you normally get around?

Q.6.7 Do you hold a current full driving license to drive a car or motorcycle?

- Yes
- No

How do you normally get around?

Q.6.8 Do you have access to a vehicle for your private use?

- Yes
- No

How do you normally get around?

Q.6.9 How much, if at all, do you think having no driving license limits your opportunities for work?

- Not at all
- A Little
- A lot

How do you normally get around?

Q.6.10 How much, if at all, do you think having no access to a vehicle limits your opportunities for work?

- Not at all
- A Little
- A lot

How do you normally get around?

Q.6.11 Would you rely on other transport to get to work?

- Yes
- No

How do you normally get around?

Q.6.12 What transport would you use to get to work?
(Please tick as many as apply)

- Car/van/minibus
- Bicycle
- Bus/coach
- Taxi
- Train
- Walk
- Other

How do you normally get around?

Q.6.13 Do you travel as...

- a driver
- a passenger
- sometimes as a passenger, sometimes as a driver

SECTION 7 - About your Family

(ALL TO COMPLETE)

Q.7.1 When you were aged between 11 and 16 years old, who did you live with for most of the time?

- 1 I lived mostly with my mother and father
- 2 I lived mostly with my mother and step-father
- 3 I lived mostly with my father and step-mother
- 4 I lived mostly with my mother
- 5 I lived mostly with my father
- 6 I lived mostly with a step-parent
- 7 I lived mostly with foster parents/foster parent
- 8 I lived mostly with my grandparents/grandparent
- 9 I lived mostly with other relatives
- 10 I lived mostly with friends
- 11 I lived mostly in care
- 12 Other

(IF Q.7.1 = OTHER)

Q.7.2 You chose 'Other' for the question on who you lived with.

Please explain who you lived with.

(ALL)

Q.7.3 Thinking about the 'breadwinner' in your household when you were growing up. Which of these phrases would you say best sums up their working experience?

- 1 He/she has spent most of his/her working life in steady jobs
- 2 He/she has spent most of his/her working life self-employed
- 3 He/she has spent most of his/her working life unemployed
- 4 He/she has mainly done casual or short-term work
- 5 He/she has spent a lot of time out of work because of sickness or injury
- 6 He/she has spent a lot of his life looking after family or home
- 7 He/she has been in and out of work several times

SECTION 8 - Benefits

Do you receive any benefits now, or have you received them in the past?

(ALL TO COMPLETE)

Q.8.1 Housing Benefit

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.2 Rate rebate

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.3 Income Support

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.4 Jobseekers Allowance

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.5 New Deal Allowance

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.6 Government Training Allowance

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.7 Working Family Tax Credit (WFTC) / Working Tax Credit

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.8 Disabled Person's Tax Credit

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.9 Incapacity Benefit

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.10 Statutory Sick Pay

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.11 Industrial injury/disablement benefit

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.12 Invalid Care Allowance

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.13 Severe Disablement Allowance

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.14 Attendance Allowance

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.15 Bereavement Allowance

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.16 Bereavement Payment

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.17 Widowed Parents Allowance

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.18 Widows Benefit

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.19 Statutory Maternity Pay

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.20 Maternity Allowance

- I am receiving it now
- I received it in the past
- I have never received it

Q.8.21 Some other type of benefit, not mentioned so far

- I am receiving another type of benefit now
- I received another type of benefit in the past
- I have never received any other type of benefit

(IF Q.8.21 = RECEIVING OTHER BENEFITS)

Q.8.22 You indicated that you are receiving some other type of benefit.

Please explain what it is below.

(IF Q.8.21 = RECEIVED OTHER BENEFITS IN PAST)

Q.8.23 You indicated that you received some other type of benefit in the past. Please explain what it was below.

SECTION 9 - Health

About your health

(ALL TO COMPLETE)

Q.9.1 Do you have any long-standing health problems or disabilities likely to affect you indefinitely or for more than a year.

- Yes
- No

(IF Q.9.1 = YES, IF NO GO TO Q.9.7)

About your health

Q.9.2 Which of the following best describes your illness?

(Please tick as many as apply)

- Problems that affect your mobility e.g., problems with your arms, hands, legs, feet, back or neck, or problems with arthritis or rheumatism
- Respiratory Problems e.g., breathing and chest problems
- Mental health Problems e.g. depression or mental illness
- Other health problem or disability

About your health

(IF Q.9.2 = OTHER)

Q.9.3 You ticked 'Other health problem or disability'.

Please describe your other health problem or disability below.

About your health

Q.9.4 Do your health problem(s) affect the KIND of paid work that you might do?

- Yes
- No

About your health

Q.9.5 Do your health problem(s) affect the AMOUNT of paid work that you might do?

- Yes
- No

About your health

Q.9.6 Does your disability affect your access to transport to get to work?

- Yes
- No

(ALL)

About the health of those you know

Q.9.7 Does anyone else in the household have a long-standing illness or disability?

- Yes
- No

(IF Q9.7 = YES, IF NO GO TO Q.9.9)

About the health of those you know

Q.9.8 Having someone with a long-standing illness or disability in the household - Does this affect the hours or times YOU can work?

- Yes
- No

About the health of those you know

Q.9.9 Do you spend time caring for anyone who is NOT living in your household?

- Yes
- No

(IF Q9.9 = YES)

About the health of those you know

Q.9.10 You have said you are caring for someone who is not living in your household.

Does this affect the hours or times YOU can work?

- Yes
- No

SECTION 10 - How are you feeling at the moment

(ALL TO COMPLETE)

The following questions are about how you have been feeling over the last few weeks. For each question please tick the box next to the answer that best describes the way you have felt.

Have you recently....

Q.10.1 Been able to concentrate on whatever you're doing?

- Better than usual
- Same as usual
- Less than usual
- Much less than usual

Have you recently....

Q.10.2 Lost much sleep over worry?

- Not at all
- No more than usual
- Rather more than usual
- Much more than usual

Have you recently....

Q.10.3 Felt that you were playing a useful part in things?

- More than usual
- Same as usual
- Less so than usual
- Much less than usual

Have you recently....

Q.10.4 Felt capable of making decisions about things?

- More than usual
- Same as usual
- Less so than usual
- Much less than usual

Have you recently....

Q.10.5 Felt constantly under strain?

- Not at all
- No more than usual
- Rather more than usual
- Much more than usual

Have you recently....

Q.10.6 Felt you couldn't overcome your difficulties?

- Not at all
- No more than usual
- Rather more than usual
- Much more than usual

Have you recently....

Q.10.7 Been able to enjoy your normal day-to-day activities ?

- More than usual
- Same as usual
- Less so than usual
- Much less than usual

Have you recently....

Q.10.8 Been able to face up to problems?

- More than usual
- Same as usual
- Less so than usual
- Much less than usual

Have you recently....

Q.10.9 Been feeling unhappy or depressed?

- Not at all
- No more than usual
- Rather more than usual
- Much more than usual

Have you recently....

Q.10.10 Been losing confidence in yourself?

- Not at all
- No more than usual
- Rather more than usual
- Much more than usual

Have you recently....

Q.10.11 Been thinking of yourself as a worthless person?

- Not at all
- No more than usual
- Rather more than usual
- Much more than usual

Have you recently....

Q.10.12 Been feeling reasonably happy, all things considered?

- More than usual
- Same as usual
- Less so than usual
- Much less than usual

SECTION 11 - End

Thank you for taking part in this survey.

We would like to contact you again in the future to take part in further research.

Q.11.1 Would you be happy for us to contact you again?

- Yes
- No

APPENDIX 2:
METHODOLOGY

APPENDIX 2: METHODOLOGY

This appendix details the methodology used to collect and review the information used in the main report. It includes four main elements:

- Literature review
- Review of DEL New Deal dataset
- Survey of New Deal returners, and comparisons with New Deal returners in GB
- Qualitative work with New Deal returners in Northern Ireland and with stakeholders.

Literature Review

We have conducted a review of existing research literature to provide context for this study into New Deal returners in NI. The scope of sources reviewed includes academic literature, government departmental literature, and evidence from research institutes and charity/voluntary organisations. The review focuses on UK literature, with specific reference to NI and other international literature where relevant. It includes relevant research on people who return to programmes, who have repeat claims, and who drop-out of programmes, and other identifiable groups of long term unemployed people.

Review of DEL New Deal dataset

DEL supplied Inclusion with a database from management information to draw a pilot and mainstage survey sample, and to analyse New Deal returners in Northern Ireland.

The database contains one record for each activity undertaken by a customer. Therefore, within any one New Deal episode, there are separate records for Pre-Gateway, Gateway, 18-24 options or 25+ PEP/IAP or other opportunities, follow-through, return to benefits and unsubsidised employment. In some cases there are even more records within an episode as changed start dates for activities are recorded separately.

The feature of multiple records per episode permits quite detailed tracking of activities within an episode and the dates of those activities. However, it does render quite complex the task of preparing tabulations of the numbers of New Deal starts by returners compared with first-time starts, for each New Deal programme.

The database contains a certain amount of contextual information about each individual. Each record contains date of birth, sex, marital status, number of dependents, religion or community identification, ethnicity and disability status. Geographical information includes the Jobcentre/Jobs and Benefit Office attended, local authority ward and District, Parliamentary Constituency and Census Output Area.

The dataset was manipulated using SPSS to produce a consolidated dataset including the time-span between finishing one New Deal episode and another, and the length of time spent on each episode. In this consolidated dataset there was one record per individual, permitting easier analysis of the characteristics of New Deal returners.

Tables of the characteristics, geographical breakdown, New Deal history and intervals between New Deal episodes are included in Section 2 of the main report. The term 'episode' occurs in the dataset. It defines distinct New Deal spells that include a number of activities. In the case of the New Deal for 18-24 it will include an initial interview, a Gateway period, including some time of one or more Gateway courses, a period on one or more Options, and possibly moving between providers within one Option, and a follow-through period. For each of these the original dataset includes one record, with an episode identifier to indicate with which New Deal episode the activity is linked. In some cases participants may leave New Deal and return to the same episode, for example if they become sick and temporarily incapable of work, and then recover and claim JSA again.

The dataset of New Deal returners in Northern Ireland was also used to define the sample frame and draw the sample for the survey of New Deal returners.

Where comparisons with Great Britain are included they are derived from information published by the Department for Work and Pensions, including those published in Research Report W186: Evaluation of StepUP, Interim Report, P Bivand, L. Britton, M. Morrin, D. Simmonds, DWP 2004.

Survey of New Deal returners, and comparisons with New Deal returners in GB

In order to undertake a sample survey of New Deal returners of sufficient size for detailed analysis, at a reasonable cost, it was decided to utilise a detailed self-completed, IT-based survey conducted in a user friendly, easily understood manner, and supported by a team of specialists.

This innovative method was piloted in two areas in Northern Ireland. As a result of the piloting it was decided that New Deal returners were capable of completing a computer-based survey with a certain amount of assistance from specialists, and that 20% of those invited to attend at a specific place and time would be likely to do so when a small financial incentive was provided. It was also found that community-based IT facilities were more appropriate for this exercise than Jobs and Benefit Offices.

A sample was drawn from the DEL New Deal dataset which was representative of New Deal returners by Jobs and Benefit Office attended, by gender, by community identification, and by the type of the last New Deal attended (New Deal for 18-24 or New Deal for 25+). There was a date cutoff so that only New Deal returners whose latest New Deal started on or after 1 June 2004 were invited. The sample was

drawn so that a 20% response rate would produce slightly over 500 responses. The sample frame and responses achieved are detailed in the main report. The target number of responses was over-achieved, but a small number of responses were excluded from the survey file as they either did not complete the full survey or had participated in the New Deal for Lone Parents, which was not the subject of this research, and so should not have been within the sample frame.

Approximately 65% of the 500+ who participated in the survey completed the survey without any assistance from the field workers. The remainder required assistance, some because they had never used a computer, others because of literacy problems.

The survey took an average of 30 minutes to complete. This obviously depended upon the participants ability to read, some took much longer. When assisted by the field workers the survey took an average of 15 minutes to complete.

The fieldwork was conducted in 15 sites between 10th April 2006 and 10 May 2006. The completed surveys were automatically sent to Inclusion by email and collected into a dataset.

Survey analysis

The dataset was cleaned and cases where people left before completing the last section excluded.

Tables resulting from the survey are included within Section 3 of the main report. Most of these are based on simple cross tabulations.

The tables as presented in the report have not been weighted.

Comparisons with Great Britain

The comparisons with Great Britain are based on a survey of New Deal returners in Great Britain conducted as part of the evaluation of the StepUP initiative, a transitional employment programme aimed at returners to the JSA New Deals. The Great Britain survey used for comparison purposes was restricted to those New Deal returners who were 'control' cases for the StepUP evaluation, in other words they received the normal service from Jobcentre Plus rather than the StepUP initiative. The 'Phase 1' survey of the longitudinal StepUP evaluation was used.

The Great Britain survey was conducted face-to-face, over a five-month period in the autumn and winter 2003-4.

The questionnaire used in Northern Ireland was constructed to enable a series of comparisons with this GB dataset, with identical questions as far as possible.

The GB dataset was weighted to compare with the age and gender characteristics of Northern Ireland New Deal returners as derived from the Northern Ireland survey responses.

Qualitative research

As part of this phase of the research we conducted:

- 12 in-depth interviews with New Deal returners
- 14 in-depth interviews with stakeholder representatives from DEL, Local Government, New Deal Providers, Higher Education, social partners and the voluntary and private sectors
- 4 focus groups with New Deal Personal Advisers, Strategic stakeholders and New Deal returners (one each in Derry and West Belfast).

New Deal Returners interviews

We conducted 12 in-depth interviews with New Deal returners (using survey results to inform a typology for selection). The sample frame included a cross section of returners based on geography, age and community.

No of in-depth interviews	Sample Frame						
	Religion		Age			Geography	
	Catholic	Protestant	50+	25 - 49	18 - 24	Rural	Urban
1	1			1		1	
2	1			1			1
3	1				1	1	
4	1				1		1
5		1		1		1	
6		1		1			1
7		1			1	1	
8		1			1		1
9	1		1			1	
10		1	1			1	
11	1		1				1
12		1	1				1
6	6	4	4	4	6	6	

Stakeholder interviews

We conducted 14 in-depth interviews with representatives from the following organisations:

Stakeholders	No. of Interviews
1. Department of Employment and Learning - Policy Branch / New Deal (Sheila McNeill)	1
2. Department of Employment and Learning - Regional, District and Local Office Managers	3
3. New Deal Training Providers (Lead Bodies)	4
4. Queens University, Belfast (Duncan McVicar)	1
5. Business Representatives (1 Large employer / ND Employers / Partnership Boards)	3
6 Trade Unions	1
7 Centre for the Unemployed	1

Focus Groups

We conducted the following 4 Focus Groups:

- Focus Group 1: A group of 10 New Deal Personal Advisers chosen from throughout Northern Ireland.
- Focus Group 2: A group of local authority and local strategic partnership stakeholders (who did not participate in the one to one interviews).
- Focus Group 3: A group of 10 New Deal returners in a high demand area
- Belfast Falls Road.
- Focus Group 4: A group of 10 New Deal returners in a low demand area
- Derry.

people:skills:jobs:



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